# DevOps / Web Applications Support specialist

## Responsibilities:

- Planning and implementing production changes and releases using ITIL service management principles
- Building and overseeing release platform
- Establishing reliable and robust CI/CD process
- Liaising with development team and support team to provide solutions
- Providing 2nd and 3rd line support and administration of the Websites and internal information systems
- Day-to-day operational and functional support of the back end of the web applications
- Maintaining applications stability
- Applications performance monitoring and optimization
- Complete assigned project work within defined timescales
- Bug shooting, bug reporting, troubleshooting in the context of Client-Server architecture

# Required skills:

- Experience of providing Web Applications Support
- Good Experience in administering and configuring Microsoft IIS
- SQL/TSQL experience
- Knowledge of Windows Server
- Strong troubleshooting skills
- Demonstrated passion for learning new technologies
- Good communication and presentation skills
- Intermediate level of English
- Higher education (preferably technical)

## Desirable skills:

- CI/CD experience using Microsoft TFS/VSTS
- Experience of working in a virtual teams
- PowerShell knowledge
- Strong knowledge of Windows Server, DNS and AD

#### We offer:

- Great professional team and friendly environment
- Powerful and fast laptop with two additional monitors
- Ability to work from home 1 days per week
- Comprehensive remuneration package
- Excellent opportunities for career and professional growth
- A wide range of training and development programs