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# Key Criteria for Online Course Quality

- Clearly defined and stated target groups
- Clearly defined course and learning objectives
- Selected topics relate to the course and learning objectives
- Course content is well structured - topics are presented in a cohesive manner
- course design encourages students to apply, analyse, evaluate and create knowledge

- Variety of content source
- High quality of video lectures
- Additional material providing links to open source content
- Content provides necessary and relevant context of topic
- Content variety tailored for diverse student needs
- Students are encouraged to contribute course content

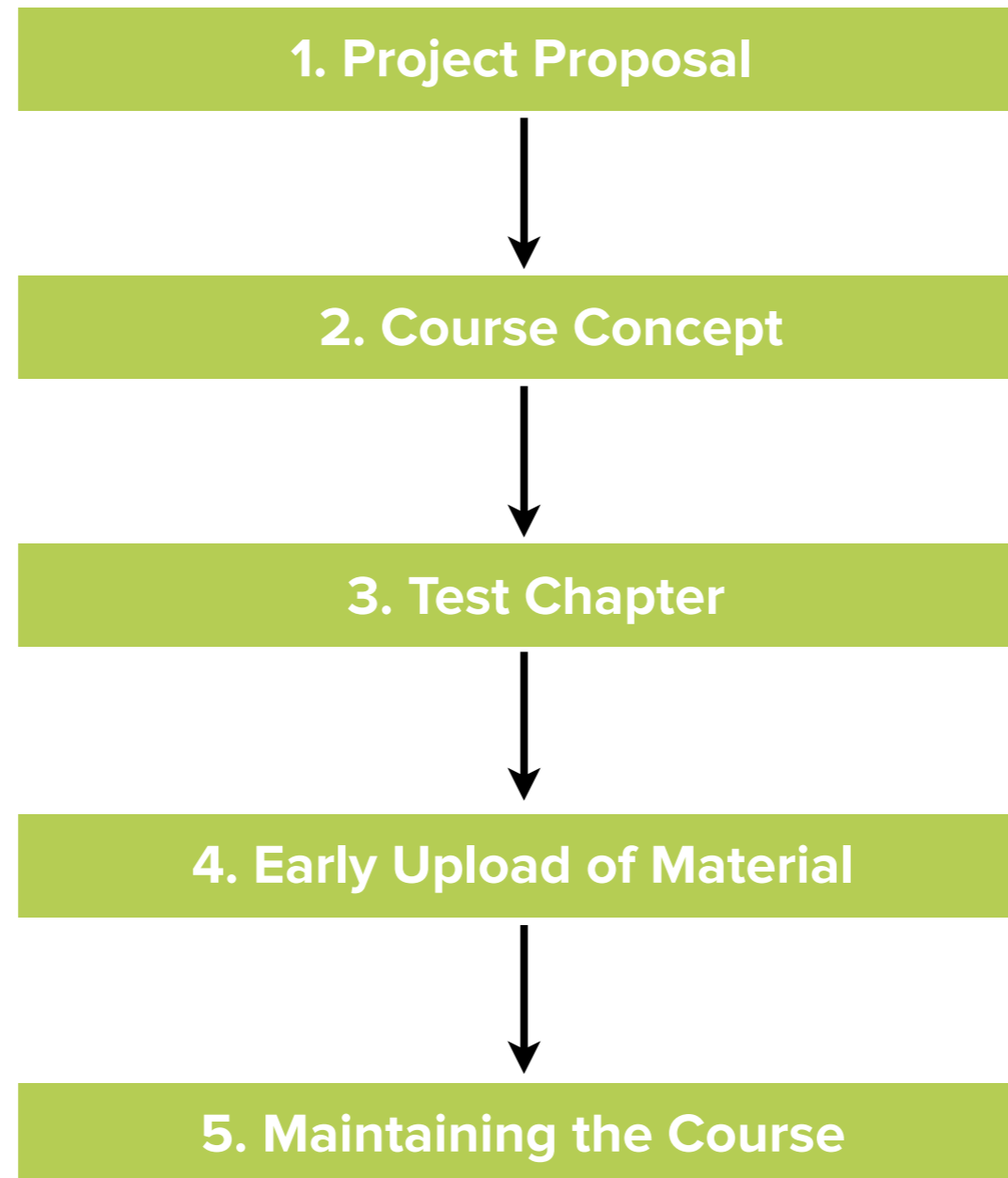
- Assignments allow students to apply, analyze and evaluate learnings
- Assignments make meaningful use of internationality of student body
- Assignments encourage students to share their learnings and to collaboratively learn with and from each other
- Clearly stated instruction and guidance on all assignments
- Assessments are in line with course and learning objectives

## Quality of Student and Instructor Interaction

- Students are encouraged to interact through assignments and discussion forum
- Instructor engaged in discussion forum to foster complex thinking
- Instructor moderates discussions to make sure they are respectful
- Tools outside the platform are used for community management (Facebook, Twitter #tags, google plus, etc.)
- Live events that allow for real-time interaction among students and instructor

# Quality Assurance Process at iversity

## 5 Phases of Quality Assurance Process at iversity







Thank you

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